# CURRICULUM VITAE

# **Baljeet Singh**

E-mail: <u>baljeets@eclatiss.com</u> baljeet.rocky@gmail.com Mobile No : +001-678-761-2514 Phone No: +91-988-820-7038

#### **Objective**:

An ambitious, result oriented, achievement driven, **Oracle Service Cloud Expert**, is diligent and works smartly to achieve the goals of the organization to provide excellent service to the clients with recurring profits.

With **Master Degree in Information Technology** and extensive IT experience of more than **Nine Years**, working in innovative and performance driven assignments has been his all time passion.

I am a systematic, organized, hardworking team player with an analytical bent of mind, reliable as a fully contributing, responsible & accountable member of task/project team.

I have been involved in almost all aspects of the development life cycle including **client communication**, **requirements definition and analysis**, **project and team management**, **coding**, **testing**, **deployment**, **documentation**, **quality assurance**, **process improvement**.

Associated with leading IT Company Eclat Integrated Software Solutions, Inc as Oracle RightNow Consultant/Solution Architecture – Major responsibilities of current job profile include

- 1. Analyzes business needs to help ensure Oracle's solution meets the customer's objectives by combining industry best practices and product knowledge
- 2. Provide technical guidance and design expertise for all IT internal apps to fit larger strategic and tactical initiatives.
- 3. Supports business development efforts by pursuing new opportunities and extensions.
- 4. Effectively applies Oracle's methodologies and policies while adhering to contractual obligations, thereby minimizing Oracle's risk and exposure.
- 5. Project Management, Consulting and Business Analysis
- 6. Gather, scope and document requirements to provide level of effort for new projects
- 7. Communicate change management impacts to customers resulting in escalation mitigation
- 8. Manage and deliver Managed Services, Pilots and Implementations with key RightNow customers resulting in renewals and expansions
- 9. Interface with other teams to incorporate their innovations and vice versa.

# **Specialties**

Business process consulting, Strategic Sourcing, Project Management, Analytics, Consulting, Customer Relationship Management (CRM), Customer Experience using Oracle RightNow, Process Improvement, Oracle RightNow Developer, Oracle Service Cloud, Integrated Cloud Service (ICS), Third Party Integration, Customer-focused Agile Delivery, Enterprise Software Implementations, Sales force Integration with Oracle RightNow, Technical & Functional Oracle RighNow Support, IT support services, Custom application programming, Content management, Web development

<b>Technical Education</b>		
Degree	University/Board	Year
M.C.A	Punjab Technical University, Jalandhar	2005-2007
B.C.A	Punjab Technical University, Jalandhar	2001-2004

Technical Proficiency:	
RDBMS	Oracle 9i ,SQL Server 2000,MySql
Operating Systems	Windows 98/ 2000/NT/ XP/Vista/7/8
Languages	PHP, Java
Web Technologies	JavaScript, Ajax, HTML, DHTML, XML, CSS, JQuery, Angular JS
Shopping Cart	Zen Cart, OsCommerce
CMS	Joomla, Drupal, Wordpress
Frameworks	CakePHP, Symfony, Smarty, CodeIgniter
Dashboard	RightNow Console (CX), ICS (Integrated Cloud Service)
Web Services	Soap , Nusoap, ROQL, ConnectPHP, XML API
Web Server	Apache
Office Productivity Tool	Ms-Office, Open Office, PhpMyAdmin
Methodology	Agile methodology for project management

# **Professional Experience**

Eclat Integrated Software Solutions, Inc	
Duration	26, February 2016 – Till Date
Address	#10707 Corporate Dr, Suite 162 , Stafford, TX 77057
Website	www.eclatiss.com
Designation	Oracle RightNow Developer/Solution Architecture

#### Responsibilities

- Experienced RightNow CRM Administrator/ Developer / Consultant / Release / Configuration Management
- Extensive experience in administrating and maintaining the contact center solutions using Oracle RightNow Cloud CX CRM.
- Managed all the call center operations end to end with primary responsibilities of knowledge management, Requirement elicitation & business modeling, Process improvement, establishing metrics and supervising call center agents
- As part of problem management team, well versed in Service Level Agreements (SLA), Root cause analysis, service desk liaison & CRM applications
- Skilled in user interface specifications, documenting requirements and project planning
- Created and ran lot of critical reports and dashboard
- Assistance with performance reports for staff SLAs
- Create a format for a referral analysis report for each regulator (In/Out)
- Analysis/Report format of review Routing/Boarding by Product
- Keep up-to-date with latest product road map to make recommendations on how to leverage to improve agent efficiency.
- Responsible for all customization , integrations and CPM process
- Single point of contact for all the activities

#### **Projects Handled**

#### Orange County Fire Rescue Department (Florida)

Located in Central Florida, Orange County includes the city of Orlando and a dozen other incorporated municipalities. World famous attractions, the nation's second largest convention center and year round sunshine help make Central Florida a top business and vacation destination. Seven elected members serve four-year terms on our Board of County Commissioners, including our mayor, who is elected countywide.

Their mission is to serve the citizens of Orange County and our guests with Integrity, honesty, fairness and professionalism. They are committed to engaging citizens in the decision making process in order to earn their trust and improve their quality of life.

**Description:** RightNow (A CRM tool from Oracle RightNow technologies) is used by OCFRD for managing tasks, incidents and knowledgebase. This help them providing customer experience and resolving the customer issue as early as possible.

RightNow CX is used by Helpdesk Agent to resolve customer queries received via email/call. OCFRD's agent browses through the rich knowledgebase of its support sites for any issue/information. Any unanswered issue/queries will be routed to the appropriate department with RightNow application as incident. Helpdesk Agents respond to these incidents/chats subsequently.

#### Responsibilities

- Experienced RightNow CRM Administrator/ Developer / Consultant / Release / Configuration
  Management
- Extensive experience in administrating and maintaining the contact center solutions using Oracle RightNow Cloud CX CRM.

### Responsibilities

- Requirement elicitation & business modeling
- Documenting requirements and project planning
- Process improvement, establishing metrics and supervising call center agents
- In Service Level Agreements (SLA), Root cause analysis, service desk liaison & CRM applications
- Skilled in user interface specifications
- Report Analytics, Custom Reports
- Configurations, Staff Accounts, Workspaces Creation
- Weekly client meeting for status updates using Agile methodology
- Manage Custom Object, Custom fields
- Import data from MS Access to Oracle RightNow Database
- The configured solution shall permit RightNow data to be made accessible or extracted by Customer Support services with the aim of developing Custom Reports

Wipro Technologies	
Duration	30, December 2014 – 13, May 2016
Address	EC4, Electronic City, Tower 10, 2 <sup>nd</sup> Floor, Bangalore (India)
Website	www.wipro.com
Designation	Technical Team Lead
My Decreasibilities	

#### My Responsibilities:-

1. Guiding the successful implementation of non-routine and complex business solutions ensuring high quality and timely delivery within budget to the customer's satisfaction

2. Analyzes business needs to help ensure Oracle's solution meets the customer's objectives by combining industry best practices and product knowledge

3. Effectively applies Oracle's methodologies and policies while adhering to contractual obligations, thereby minimizing Oracle's risk and exposure

4. Provides direction and mentoring to project team

5. Effectively influences decisions at the management level of customer organizations.

6. Ensures deliverable are acceptable and works closely with the customer to understand and manage project expectations

7. Supports business development efforts by pursuing new opportunities and extension

8. Strongly communicate to deal with internal stakeholders, customers, and vendors. Product, technology or industry expertise relevant to the portfolio focus

Wipro Technologies	
Duration	30, December 2014 – 13, May 2016
Address	EC4, Electronic City, Tower 10, 2 <sup>nd</sup> Floor, Bangalore (India)
Website	www.wipro.com
Designation	Technical Team Lead

#### My Responsibilities

#### **Oracle Service Cloud Developer**

- Customize Portal Design and upgrades in RightNow CX CRM
- Development for chat and email feature for help desk operations using RightNow CX CRM that reduce the turnaround time and have helped reducing call abandoned.
- Designed and deployed customer portal pages and widgets using PHP and Javascript
- Integration of RightNow with Oracle Knowledge, Salesforce and sales cloud.
- Developed CPM process for triggering event, third party integration like SMS gateway

### **Oracle Service Cloud Analyst**

- Monitor and gather metrics to validate and improve quality of support on daily basis i.e average hold time, call duration, time to closure, first call resolution, customer satisfaction.
- Development of customized, critical reports and dashboard

#### **Oracle Service Cloud Administrator**

- Responsible for supporting RightNow CX CRM solution, Knowledgebase management and process documentations Management designing and creation of Guided Assistance to improve agent efficiency and decrease AHT.
- Incident review and Audit meeting with Business customers to increase call center efficiency.
- Version up gradation
- Creating workspace for different roles
- Creating rules, Creating Reports
- Creating Transactional survey and Broadcast survey
- Creating & managing Agent management and Chat management

#### **Oracle Service Cloud Consultant**

- Facilitating weekly meeting with team leads covering topics such as forecast variance, upcoming projects, training needs and making staff recommendations
- Identification of opportunities to increase the value added services to client by doing surveys, interviews and brain storming sessions
- Development of business cases, business plans and business requirement documents
- Documented and design new operations and procedures manual

Wipro Technologies	
Duration	30, December 2014 – 13, May 2016
Address	EC4, Electronic City, Tower 10, 2 <sup>nd</sup> Floor, Bangalore (India)
Website	www.wipro.com
Designation	Technical Team Lead

#### **Projects Handled**

#### Flipkart.com (Bangalore)

**Flipkart.com** is an Indian e-commerce company which offers a massive collection of everything from electronics to baby clothing. Headquartered in Bangalore, Karnataka. Visited by thousands of people on a daily basis.

Flipkart is dedicated to 100% customer delight ensuring that everything from placing your order to delivering it right to your doorstep is smooth and hassle-free. When it comes to online transactions, Flipkart ensures that all credit/debit card and net banking transactions are done through secure and trusted gateways. All your bank details are safe and secure, and will not be shared with any third-party.

**Description:** RightNow (A CRM tool from Oracle RightNow technologies) is used by Flipkart.com for managing tasks, incidents and knowledgebase. This help them providing customer experience and resolving the customer issue as early as possible.

RightNow CX is used by Helpdesk Agent to resolve customer queries received via email/call/web forms. Flipkart's agent browses through the rich knowledgebase of its support sites for any issue/information. Any unanswered issue/queries will be routed to the appropriate department with RightNow application as incident/chat. Helpdesk Agents respond to these incidents/chats subsequently.

#### Responsibilities

- Experienced RightNow CRM Administrator/ Developer / Consultant / Release / Configuration Management
- Extensive experience in administrating and maintaining the contact center solutions using Oracle RightNow Cloud CX CRM.
- Managed all the call center operations end to end with primary responsibilities of knowledge management, Requirement elicitation & business modeling, Process improvement, establishing metrics and supervising call center agents
- As part of problem management team, well versed in Service Level Agreements (SLA), Root cause analysis, service desk liaison & CRM applications
- Skilled in user interface specifications, documenting requirements and project planning
- Created and ran lot of critical reports and dashboard
- Keep up-to-date with latest product road map to make recommendations on how to leverage to improve agent efficiency.
- Responsible for all upgrades , integrations and CPM process
- Single point of contact for all the activities
- Responsible for Integration Oracle RightNow CX with Sales force. Synchronized Incidents with Sales force on real time.

Tekxotic Solutions, Inc	
Duration	20, February 2013 – 31, August 2014
Address	#505-1755 Robson St. Vancouver, British Columbia, Canada
Website	www.tekxotic.com
Designation	Senior Application Engineer/Project Manager
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My responsibilities:-

1. Code primarily in PHP/Mysql or any other appropriate tech stack that would be a scalable fit to support the company objectives.

2. Following Agile methodologies for projects.

3. Provide technical guidance and design expertise for all IT internal apps to fit larger strategic and tactical initiatives.

4. Design and implement web interfaces using Ajax, XHTML, CSS, and JavaScript.

5. Good coding standards and work closely/provide guidance to other members of the team.

6. Interface with other teams to incorporate their innovations and vice versa.

G P Sourcing Pvt Ltd	ORACLE'
Duration	21, February 2011 – October 2012
Address	Sebiz Square, 4 <sup>th</sup> floor, C6 IT Park, Sec-67, Mohali
Website	http://globalpueblosolutions.com/
Designation	Senior Application Engineer For Oracle RightNow CX

I have around 2 years of experience working with Oracle - RightNowCX CRM. I have led the Agile pilot batch for Oracle – RightNow and developed tools used in Oracle's Agile process. I have Implemented 50+ sites for RightNow CRM, which include top telecom companies, Internet retail companies, Automobile, Travel portal, Online real estate companies, computer peripherals companies, etc.

I was responsible for Agile development and interfaced directly with Oracle's upgrade engineering and end-user clients for project reviews and hand-offs.

Sites were reverse-engineered, customized, updated, and then seamlessly re-integrated into the client's web presence

**Reverse Engineering**. Did reverse engineering and documented all previous customizations on customer sites, implemented all functionality in the latest version where possible, and rebuilt any remaining customizations and business functionality on the current version to fully migrate a customer's implementation to the current version.

**Upgraded customizations which were not found in the standard product:** Developed/upgraded functionalities like SME, Product Registration, Customer Tool Kit (CTK), Custom widgets and Hooks.

**Implementation of RightNow CX.**I have worked on implementing different Workspaces, Account Profiles, Business Rules, Custom Reports, Navigation Sets, Chat Modules, SLAs, Products, Categories, Dispositions, Incident Queues, Knowledgebase Management, etc. in RightNow CX.

**Integration of RightNow product with client's site**. I have integrated the client's site with RightNow's product using PTA. PTA is used to authenticate user access from the main site to the RightNow product. Using PTA, a single login can be used to login on both the client's site and the RightNow product.

**Version controlling using GIT:** I have used GIT as a version controlling tool along with Assembla to manage the source code of the projects

### G P Sourcing Pvt Ltd



My Responsibilities:-

1. Code primarily in PHP/Mysql or any other appropriate tech stack that would be a scalable fit to support the company objectives.

2. Help with administration and maintenance of MySQL database backend behind these applications where applicable.

3. Following Agile methodologies for projects.

4. Reverse engineering the site.

5. Upgrading the RightNow custom portal for different sites i.e Classic to CP1, Classic to CP2 & CP1 to CP2

6. Provide technical guidance and design expertise for all IT internal apps to fit larger strategic and tactical initiatives.

7. Design and implement web interfaces using Ajax, XHTML, CSS, and JavaScript.

8. Good coding standards and work closely/provide guidance to other members of the team.

9. Interface with other teams to incorporate their innovations and vice versa.

TRiGMA Solutions Pvt Ltd	
Duration	22, June 2009 – 03 January 2011
Address	Office No.4, Tower-E, DLF Building, IT Park, Chandigarh
Website	http://trigma.com
Designation	Team Leader

My Responsibilities:-

1. Advising and coordinating various activities of the programming / projects. And various activities with regard to new initiatives.

2. Developing and managing the contents related to the project

3. Writes bug free code. Works across components. Identifies and fixes problem areas

4. Follows project processes (SDLC) understands, defines and assesses completeness

Impinge Solutions, Mohali	
Duration	15, May 2008 - 31, May 2009
Address	F-250, Industrial Area, Phase-8 B, Mohali
Website	http://www.impingesolutions.com
Designation	Software Engineer
My Deenensibilities	

My Responsibilities:-

1. Code, test and troubleshoot programs utilizing the appropriate hardware, database and programming technology

2. Refine data and format final product

3. Maintain and modify programs; make approved changes by amending flow charts, develop detailed programming logic, and coding changes

4. Test and develop programming modifications

5. Write new program code using prescribed specifications

Virka Infotech Services		
Duration	20, March 2007 - 31, March 2008	
Address	862, Industrial Area A, Ludhiana - 141003	
Website	http://www.virkasolutions.com	
Designation	Executive – Web Development (PHP)	

My Responsibilities:-

- Test and develop programming modifications.
- Refine data and format final product.
- Write new program code using prescribed specifications

## **3dee Technologies**

Suee Technologies	
Duration	01, January 2006 - 15, March 2007
Address	5740/8, New Shivaji Nagar, Ludhiana - 141008
Website	http://www.domainandspace.com
Designation	PHP Developer

My Responsibilities:-

- Test and develop programming modifications.
- Write new program code using prescribed specifications.
- Follows project processes understands, defines and assesses completeness

# **PORTFOLIO**

#01. Project 1	
Title	Myyogaonline
URL	http://myyogaonline.com/
Technologies	HTML, DHTML, PHP/MySQL, Ajax
Description:	

**Myyogaonline** In 2005, User created My Yoga Online so we could share this passion with the world. User wanted to bring the benefits of yoga, Pilates, meditation, dance, nutrition, and holistic living to everyone, everywhere.

#02. Project 2	
Title	Calling BS
URL	http://calling.bs/
Technologies	HTML, DHTML, PHP/MySQL, Smarty, Ajax, Pligg CMS
Description:	
<b>Calling Bs</b> is a pro-	active social-media
<b>Cannig 20</b> 10 a prov	

#03. Project 3		
Title	Getyourfix	
URL	http://www.getyourfix.org/	
Technologies	HTML, DHTML, PHP/MySQL, Ajax, CakePHP(MVC)	
Description:		

**GetYourFix.org** is a project developed by FiXiT, a 501(c)(3) tax exempt nonprofit based in Virginia. FiXiT is focused on eliminating the companion animal overpopulation problem in the United States by driving demand for existing spay and neuter programs. Via various methods, we are encouraging people who would be less likely to take advantage of these programs, and are making these programs more accessible for all.

#04. Project 4	
Title	Gopromocodes
URL	http://www.gopromocodes.com/
Technologies	HTML, DHTML, PHP/MySQL, Ajax, Smarty
Description:	
	<b>m</b> is a simple, easy to use online shopping website that offers thousands of and deals on over 3,500 unique stores, including big name stores such as Target,

promotional codes and deals on over 3,500 unique stores, including big name stores such as Target, AT&T, Macy's, and Travelocity. Codes are rated and ranked by popularity to ensure users get easy access to the best discounts. Online store feature a wide range of products everything from auto insurance to flowers to computer software.

#05. Project 5	
Title	Myrealtoy
URL	http://myrealtoy.com/
Technologies	HTML, DHTML, PHP/MySQL, Ajax, Smarty
Description:	

**MyRealToy** is a 10,000 square foot workshop dedicated to one thing, making your child's imagination a reality. We house over 10 designers and over 20 professional tailors whom are passionate and loving about what they do. Each toy is created with an enormous amount of love and dedication to making sure each stitch will warm your child's heart. Due to our size we have extremely FAST and EFFICIENT turnaround time. Once your drawing is approved, your myRealToy is out the door in 1-3 days. Our toys are 100% made in the US and ship out of the toy design capital New York City.

#06. Project 6	
Title	Socialpaybox
URL	http://www.socialpaybox.com/
Technologies	HTML, DHTML, PHP/MySQL, Ajax, Smarty
Description:	
	exchange community that allows you to increase your social media audience. You udience with just one click.

#07. Project 7	
Title	Epocrates IT Portal
URL	http://epocrates-it.custhelp.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	

**Epocrates, Inc.** creates point-of-care digital solutions that enhance the practice of medicine. More than 1.3 million healthcare professionals, including 45 percent of U.S. physicians, use Epocrates to help improve patient care and practice efficiencies with its drug reference, educational and clinical apps. The company also partners with the healthcare industry, including top pharmaceutical companies, to engage with its clinician network through effective, interactive services.

#08. Project 8	
Title	Snap Fish
URL	http://support.snapfish.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	
members and more	s the number one online photo service in the world, with more than 100 million than 2 billion unique photos stored online. We enable our members to share, print

members and more than 2 billion unique photos stored online. We enable our members to share, print and store their most important photo memories by offering prints and personalized photo products at the best value on the Web.

#09. Project 9	
Title	Global Supply Chain
URL	http://www.globalscgroup.com/
Technologies	PHP, MySQL, Smarty Framework, Flash, JavaScript, Ajax, HTML, DHTML
Description:	

**Global Supply Chain Group** is pro-active in creating, configuring, and formulating effective, secure and sustainable supply chains around the world. With a collective supply chain experience of more than 120 years, the senior team in Global Supply Chain Group has worked on more than 100 blue chip projects on all continents adding in excess of \$1.5 Billion in value to their clients' businesses. Large corporations rely on Global Supply Chain Group to deliver outstanding results in their supply chain strategy, supply chain sustainability, supply chain security and supply chain performance.

### #10. Project 10

#10. Project 10	
Title	Big Fish Games
URL	http://bigfishgames.custhelp.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	
	er a broad selection of interactive games that you can enjoy anytime, anywhere —

**Big Fish Games** offer a broad selection of interactive games that you can enjoy anytime, anywhere — on your PC, Mac, mobile phone, or tablet. Big fish games quality-test all of our games and offer free trials before you buy.

#11. Project 11	
Title	Epocrates
URL	http://www.epocrates.com
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	

Epocrates, Inc. creates point-of-care digital solutions that enhance the practice of medicine. More than 1.3 million healthcare professionals, including 45 percent of U.S. physicians, use Epocrates to help improve patient care and practice efficiencies with its drug reference, educational and clinical apps. The company also partners with the healthcare industry, including top pharmaceutical companies, to engage with its clinician network through effective, interactive services.

#12. Project 12	
Title	Neteller Customer Portal
URL	https://help.neteller.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	

**NETELLER** has provided businesses and individuals with a fast, simple and secure way to move money online. As one of the world's largest independent money transfer businesses, we process billions of dollars worth of transactions each year. Trusted by merchants and consumers alike, our financial services span more than 180 countries across a broad spectrum of industries and businesses.

#13. Project 13	
Title	Sandisk
URL	http://kb.sandisk.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	

Description:

SanDisk Corporation (NASDAQ: SNDK) is a global leader in flash memory storage solutions, from research and development, product design and manufacturing to branding and distribution for OEM and retail channels. Since 1988, SanDisk's innovations in flash memory and storage system technologies have provided customers with new and transformational digital experiences. SanDisk's diverse product portfolio includes flash memory cards and embedded solutions used in smartphones, tablets, digital cameras, camcorders, digital media players and other consumer electronic devices, as well as USB flash drives and solid-state drives (SSD) for the computing market.SanDisk is a Silicon Valley-based S&P 500 and Fortune 500 company with revenues in 2010 of more than \$4.8 billion. The company has more than 3,500 employees worldwide.

#14. Project 14	
Title	Neteller
URL	http://www.neteller.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax , Java
<b>Description</b> :	

NETELLER Founded in 1999, NETELLER (UK) Limited provides businesses and individuals with an online alternative to traditional payment methods. Millions of customers around the world have used their NETELLER eWallet payment account to pay and get paid on thousands of top gaming and retail sites and to send money to individuals around the world. And with Net+ Prepaid Master Cards linked directly to the funds in their eWallet, they also enjoy instant access to their cash at millions of MasterCard® point-of-sale, ATM and online locations.

#15. Project 15	
Title	Rockwellautomation
URL	http://rockwellautomation.custhelp.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	

**Rockwell Automation** helping manufacturers succeed and grow is what we do best — with industrial automation control and information solutions designed to give our customers a competitive advantage. From stand-alone, industrial components to enterprise-wide integrated systems, our solutions have proven themselves across a wide range of industries and in some of the most demanding manufacturing environments.

#16. Project 16	
Title	Vodafone
URL	http://vodafone.custhelp.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	

Vodafone Group Plc is the world's leading mobile telecommunications company, with a significant presence in Europe, the Middle East, Africa, Asia Pacific and the United States through the Company's subsidiary undertakings, joint ventures, associated undertakings and investments.

In Australia, Vodafone is operated by Vodafone Hutchison Australia (VHA), a 50:50 joint venture between Vodafone Group Plc and Hutchison 3G Australia.

#17. Project 17	
Title	INIFD (International Institute Of Fashion Design)
URL	http://www.inifd.net/
Technologies	PHP, MySQL, Smarty Framework, Flash, JavaScript, Ajax, HTML, DHTML
Description:	

**INIFD** is India's leading fashion and design education conglomerate with over 180 centers across India, over 1 Lac Pass outs and approximately 15000 students passing out every year. A small dream 15 years ago saw the genesis of a fashion and design institute in Chandigarh.

INIFD aims to take education in fashion and design to the common man in India by providing quality design education at affordable fee right at their doorstep.

### #18. Project 18

#10. Project 10	
Title	Kewill
URL	http://www.kewill.com/il, https://kewill.custhelp.com/
Technologies	HTML, DHTML, PHP/MySQL, CodeIgniter Framework, YUI, Ajax
Description:	

**Kewill** delivers solutions that accelerate global trade and logistics.Kewill's solutions are in daily use by more than 40,000 users worldwide and our global customer base which entrusts us with the management of their supply networks includes divisions of Bayer, DHL, FedEx, Ford, General Motors, H.J. Heinz, Kimberly-Clark, Kraft, Levi Strauss, Mazda, Nestlé, Nike, Palm, Procter & Gamble, Smith & Nephew, Sony, TNT, Unilever, UPS, Vodafone, Yamaha, Xerox.

#19. Project 19	
Title	HaKlavim
URL	http://www.haklavim.org/en/index.php
Technologies	PHP, MySQL, WordPress, Ajax, HTML, DHTML
Description:	
Haklavim is Israel's	source on dog research. HaKlavim is doing research on dog.

### #20. Project 20

" LOT TTOJECE LO	
Title	Everything Pound
URL	http://www.everythingapound.com/
Technologies	PHP, MySQL, Smarty Framework, Flash, JavaScript, Ajax, HTML, DHTML
Description:	

It is source supply and merchandise to meet the needs of a wide and varied client base. They have total national coverage and supply to more than 2000 end users. They are the current winners of the Martin McColl specialist supplier of the Year Award.

The fastest growing range we have however is EVERYTHING A POUND a value range with a £1 retail price point. They have in our first year trading in this sector exceeded sales of 1.5 million pieces. They are working with their retailers to offer value for money required to rival the highly successful discount £1 store chains. Their current range includes batteries, Duracell, Energizer and Eveready. Tights, Pretty Polly to whom we are now the national distribution partner. Small electrical stocking major brands, including Morphy Richards, Kenwood, Breville and many more.

#21. Project 21	
Title	See My Santa
URL	http://www.seemysanta.com/
Technologies	PHP, MySQL, Smarty Framework, Flash, JavaScript, Ajax, HTML, DHTML
Description:	

As the parents of two young children, SeeMySanta experiencing the magic of Christmas renewed through their eyes. SeeMySanta wanted to create something for our own children that would build and maintain the magical belief in Santa Claus that meant so much to us as children. SeeMySanta goal was to create a movie for our kids that would build up the suspense and excitement of Christmas, answering the question "Did you make Santa's list this year?"

SeeMySanta helping (those who believe in Santa) parents, grandparents, uncles, aunts and more light up the faces of the most precious children in their lives. SeeMySanta goal is to keep the magic of Christmas alive with the spirit of giving and family tradition, with a personalized touch.

#22. Project 22	
Title	Teched
URL	http://trigma.info/teched/index.php
Technologies	PHP, MySQL, Smarty Framework, Flash, JavaScript, Ajax, HTML, DHTML

#### Description:

**TechEd** has the solutions to meet all your online technology needs and are dedicated to providing prompt, professional, and reliable service and support.

They deliver expert Online Services to schools, small and medium size businesses. A close relationship with clients based on confidence and supported by results is integral to the success of our approach.

Together with their clients, they arrive at a common vision to create awesome and progressive online projects that deliver on your objectives, through simply providing better service.

#### #23 Project 23

#23. FT0ject 23	
Title	НеуКіКі
URL	http://heykiki.com/
Technologies	PHP, MySQL, ROR(Ruby On Rail), JavaScript, Ajax, HTML, DHTML
Description:	

#### Description:

HeyKiki makes life interesting. It allows you to pursue and improve upon existing interests and learn new ones while getting to know like-minded people to make life exciting.

#24. Project 24	
Title	Labor Department Haryana
URL	http://hrlabour.org/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

It is Haryana Govt. Official Website for Labor Department. Labor Department has introduced the facility of Online Registration /Licensing and renewal thereof under relevant Acts i.e. the Punjab Shops & Commercial Establishments Act, 1958 and the Factories Act, 1948.

The system is designed to meet with parameters of date-bound approvals, transparency and public convenience. Henceforth, the communication between the Labor Department and the units is proposed to be primarily through the website to minimize the time and effort involved.

#25. Project 25	
Title	Terii Institute (TECHNOLOGY EDUCATION RESEARCH INSTITUTE (TERI).)
URL	http://terii.in/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

Terii is an educational institute. The institute became most sought after because of its academic philosophy, discipline, governance & committed faculty, Motivated by the overwhelming response.

#26. Project 26	
Title	Department Of Employment Haryana
URL	http://hrex.org/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

It is Haryana Govt. Official Website for Department of Employment Exchange. The Employment Exchanges perform mainly three types of functions viz. Registration of applicants and their placement, providing vocational guidance to job seekers and collect employment market information data from establishments in the organized sector.

The Employment Exchanges are rendering free services to employers as well as to job seekers.

#27. Project 27	
Title	Sada Channel (Punjabi TV Channel)
URL	http://www.sadachannel.com/
Technologies	PHP, MySQL, Joomla, Flash, JavaScript, Ajax, HTML, DHTML etc.
Description:	

**Sada Channel** is the first global Punjabi Satellite TV channel being made available from India on dish and cable platforms in many countries of World including USA, Canada, Newzeland, Australia and South Asian countries. It's the stand-alone Punjabi venture of India's popular 24-hour Hindi News Channel CNEB.

Sada Channel is fully programmed and conceptualized to be the first professionally run TV channel in the market of Punjabi TV crowded with the channels mainly providing sleazy stuff in the name of Punjabi Music.

#28. Project 28	
Title	School Schedular
URL	http://schoolscheduler.com.au/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

Teched's Conference Online's unique sophisticated, cost effective, time saving, web based management facility allows anyone to effectively self manage their Event, Parent / Teacher Interviews, Room / Equipment Scheduling or Yard Duty Scheduling online.

### #29. Project 29

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Title	Label Creator
URL	http://www.lustrecal.com/
Technologies	PHP, MySQL, Flash, JavaScript, Ajax, HTML, DHTML

#### **Description**:

Lustre-Cal produces high-quality, custom label, nameplates, panel overlays, serialized and bar-coded property ID labels, membrane switches, shielding and custom-converted products. Lustre-Cal is able to meet unique needs with an unlimitless resource of materials, adhesives, finishes.

Lustre-Cal continually researches and tests new materials, inks, and adhesives. Lustre-Cal is constantly raising the bar on our own standards, a necessary exercise to ensure that we stay on the cutting edge of technology.

#### #30. Project 30

Title	Sonnen India Insurance
URL	http://www.sonnenindia.com/agent/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

#### Description:

Sonnen India Insurance is a insurance company. Sonnen India insurance\_is the largest private sector general insurance company in India . The company issued over 2 lakh policies and settled over 62 lakh claims and has a claim disposal ratio of 96% (percentage of claims settled against claims reported). The company has been assigned a domestic rating of 'iAAA' by ICRA (an associate of Moody's Investors Service) for highest claim paying ability and a fundamentally strong position, for the fourth consecutive year.

#31. Project 31	
Title	Whirlpool Headline News
URL	http://whirlpoolnews.com/

Description:	,, , , , , , , , , , , , , , , , , , , ,
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML

Whirlpool headline news is a providing a latest news from different media. They get news in the XML file and system will convert the news from xml file to user readable form. They can send latest news to their

# different clients/users through newsletter.

#### #32. Project 32

Title	Musa Bogu
URL	http://www.mbogu.com/
Technologies	PHP, MySQL, JavaScript, Ajax, HTML, DHTML
Description:	

Musa Bogu was formed with the goal of providing high-quality Kumdo/Kendo equipment and accessories to the Kendo/Kumdo community at a reasonable price. Currently, we are working to bring all of the site's features online as quickly as possible.

#### #33. Proiect 33

#55. Project 55	
Title	Vperu
URL	http://dev4.trigma.info/oliver/index.php
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

**Anomie** is a sociological term meaning "personal feeling of a lack of norms, normlessness". It describes the breakdown of social norms and values. It was popularized by French sociologist Émile Durkheim in his influential book *Suicide* (1897).

#### #34. Project 34

Title	Beautegy
URL	http://dev.beautegy.com/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

#### **Description**:

BEAUTEGY, is committed to the development of an online community dedicated to beauty. They strive to continually deliver the most up-to-date information, resources, and opportunities to beauty consumers, industry professionals, and businesses. They aim to create opportunities for talented professionals at every stage of their career.

#### #35. Project 35

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Title	Quick Pen
URL	http://www.quick-pen.com/
Technologies	PHP, MySQL, JavaScript, Ajax, HTML, DHTML, Flash , Smarty
Description:	

Quick Pen provides assistive reading device that is designed specifically for grade school and middle school reading levels. It also provides Children's Dictionary, Thesaurus, and English to Spanish Translation Dictionary. It Improves reading skills for all learners - Maintains the flow of reading as students encounter unfamiliar words.

It Featuring American Heritage Children's Dictionary and Children's Thesaurus, Quick Pen provides a simple and easy way for people with reading difficulties, learning disabilities or dyslexia to get immediate word support when they are reading.

Title	BrandRooms
URL	http://thebrandrooms.com/
Technologies	PHP, MySQL, WordPress, JavaScript, Ajax, HTML, DHTML
Description:	
The Brand rooms is multy user blogging in wordpress	

TheBrand rooms is multy user blogging in wordpress.

#37. Project 37	
Title	Web Site Builder
URL	http://test.impingesolutions.com/webaxl/
Technologies	CakePHP, MySQL, JavaScript, Ajax, HTML, DHTML
Description:	

Web site builder project is in CakePhp framework. In this project, admin has various tools to build new websites from this site. Admin will give access to different users to check the site templates and rights to edit his template.

#38. Project 38	
Title	Road Cycling
URL	http://road.cc/
Technologies	Drupal, MySQL, Flash, XML, JavaScript, Ajax, HTML, DHTML
<b>Description</b> : Road cycling is Content management system in Drupal. This website is for pedal powered people, Cycling news, reviews, videos, forums and more.	

#39. Project 39	
Title	Tstheater
URL	http://tstheater.com
Technologies	PHP, MySQL, JavaScript, Ajax, HTML, DHTML, Smarty
Description: Tstheat	er is Content management system in Smarty framework.

### #40. Project 40

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Title	Amazing Dohnuts
URL	http://amazingdohnuts.com/
Technologies	PHP, MySQL, JavaScript, Ajax, HTML, DHTML, Smarty
<b>Description</b> : Amazing Dohnut is Content management system in Smarty framework.	

#41. Project 41	
Title	Zatzy.com
URL	http://www.zatzy.com/
Technologies	PHP, MySQL, JavaScript, Ajax, HTML, DHTML, Smarty, PHPBB Code, Vbulletin
Description:	

This project will provide the means for purchasing/rent the latest model cars, for customers of Sweden. Zatzy.com will create a marketing place for the cars to offer low price to consumers who want the purchase/rent for latest model car.

#42. Project 42	
Title	i-Discuss (Discussion Forum)
URL	http://nile.impingesolutions.com/i-discuss/projects/D2222/
Technologies	PHP, MySQL, Flex, AMFPHP layer, JavaScript, HTML, DHTML
Description:	

I-Link Research Solutions is a global leader in the provision of Online Market Research facilities. I-Link is currently using a php based proprietary discussion board system.

The concept is similar to a traditional web based forum system, with users having the ability to post messages as a way of interacting with each other, as well as the moderator. The system will be written in Flex, with a php middle layer and MySQL on the back end.

#### #43. Project 43

Title	Wedding Tropics
URL	www.weddingtropics.com
Technologies	PHP, MySQL, JavaScript, HTML, DHTML
Description	

#### **Description:**

This project will provide the means for purchasing the Garments, Shirts for men, women and Wedding garments for customers of United States. Wedding tropics will create a marketing place for the Readymade Garments to offer low price to consumers who want the purchase for wedding.

#### #44. Project 44

Title	Aro Aquatic World	
URL	www.aroaquaticworld.com	
Technologies	PHP, MySQL, JavaScript, HTML, DHTML, Paypal, E-commerce	
Description:		

Description:

This project will provide the means for purchasing the fishes, for customers of United States. Aro Aquatic World will create a marketing place for the fishes to offer low price to consumers who want the purchase for aquarium.

#45. Project 45		
Title	Royal Penn	
URL	http://www.ez-squeeze.com	
Technologies	PHP, MySQL, JavaScript, HTML Flash, DHTML, Ajax, Paypal	
Description:		

Royal Penn specializes in top quality disposable products at an affordable cost with a proven, dedication to providing unmatched customer service. Royal Penn strives to create more innovative products like the EZ-Squeeze<sup>™</sup> which help make routine operations run more smoothly. We currently have several more projects underway in research and design and plan to offer them in the fall of 2009.

#46. Project 46	
Title	The Neem Shoppe
URL	http://www.theneemshoppe.com
Technologies	PHP, MySQL, JavaScript, HTML, DHTML
Description:	

This project will provide the means for purchasing the neem products for customers. The Neem Shoppe will create a marketing place for the neem products to offer low price to consumers who want the purchase for neem products.

#### #47. Project 47

Title	Blue Water Boat
URL	http://bluewatersportfishingboats.com/build.php
Technologies	PHP, MySQL, JavaScript, Flash, HTML, DHTML
Description:	

This project will provide the means for purchasing the boats for customers. Blue water boats will create a marketing place for the boats to offer low price to consumers who want the purchase for boat.

#### #48. Project 48

Title	Recyber Tools
URL	www.recybertools.com
Technologies	PHP, MySQL, JavaScript, HTML, DHTML
Description:	

#### Description:

This project will provide the means for purchasing the home, plot, shop, and flat for customers of United States, Recyber tools will create a marketing place for the property to offer low price to consumers who want the purchase for home.

#### #49 Project 49

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Title	Vhite	
URL	http://vhite.com/	
Technologies	PHP, MySQL, JavaScript, HTML, DHTML, Smarty, Flash	
Description:		

Vhite provides technical writing services that include developing Technical Documentation for diverse industry, Process Documentation, Training Courses, Technical Web Content, Miscellaneous Documentation for HR, and Medical Writing including Technical, Generic and Specialized work.

#### #50.Project 50

Title	Dr Arora
URL	http://www.draroras.com/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

Deepak Arora's Online Consultation is India's No. 1 Online Sexual Health Consultation. Its founder Deepak Arora is Punjab's 1st Sexologist who is Certified by American Board of Sexology, USA and he is also a Professional Member of American Association of Sexuality Educators Counselors and Therapists.

#### #51 Project 51

#51. Project 51	
Title	Flying Cats
URL	http://www.flying-cats.com/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

#### Flying is providing education for aviation, travel tourism, hospitality etc. It provides practical trianing for course modules, world class curriculum in aviation, tourism, hospitality, university degree etc.

#52. Project 52	
Title	Global Retail School
URL	http://www.globalretailschool.com/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML

#### **Description:**

Global Retail School is providing education for aviation, travel tourism, hospitality etc. It provides practical trianing for course modules, world class curriculum in aviation, tourism, hospitality, university dearee etc.

#### #53. Project 53

#35.110jeee 55	
Title	Small Wonder Schoool
URL	http://smallwondersschool.com/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

Small wonder is a school which is Safe, secure, centrally located , peaceful campus located in the heart of the city Mohali.

#54. Project 54	
Title	Terii Public School
URL	http://trigma.info/teri_school/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description:	

TERII PUBLIC SCHOOL (TPS) has established itself in a short span of time as a premier institute providing education to the students from levels Nursery to class 9. The location of the school is strategic in delivering meaningful education to the students residing in the neighbouring villages, who could not have access to institutions of excellence.

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#55. Project 55	
Title	KUC Chandigarh
URL	http://kuc-chandigarh.com/
Technologies	PHP, MySQL, Smarty Framework, JavaScript, Ajax, HTML, DHTML
Description	

#### **Description:**

KUC has evolved into a model urological centre in the region with the wide range of advanced investigative, preventive and therapeutic facilities with highly qualified and experienced urological and paramedical personnel. There is a team of dedicated professionals running their respective facilities at the Urological center. The doctors working at the urological center have put in many years for training and service at the most prestigious urological centers in the country and abroad. Their expertise provides best diagnostic & treatment services for patients. The urological center has all the essential supporting services to ensure efficient functioning which maintains its high quality of patient care in terms of cleanliness, reliability, nursing care and speedy service.

# **Personal Information**

Detail Information:	
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